



The Stonebridge Bank mission is to:

- **Provide the financial products, services and technologies our customers want and need;**
- **Deliver outstanding customer service;**
- **Strive for outstanding individual and team performance;**
- **Succeed as a result of our efforts;**
- **Show pride in ourselves, our team, our communities; and**
- **Return value to all who make our existence possible.**

We are here to improve the financial lives of our clients.

At Stonebridge Bank, we value:

- **Extraordinary Personal Service - Stonebridge Bank delivers fair value and professional advice in a convenient and highly responsive manner. Every contact is an opportunity to help our clients feel valued, important, and satisfied;**
- **Respect - We conduct ourselves with respect and tolerance for all, regardless of age, disability, gender, race, sexual preference, economic status, religion or political views;**
- **Ethical Behavior and Fairness - In every action we strive to consider the long-term best interests of our clients, team members, communities and shareholders, and to always do what is ethically right. Business relationships must provide good value to our clients, and be fair and profitable to the Bank;**
- **Personal and Corporate Integrity - Our values stand the challenges of business, and the tests of time. We do not compromise our values for personal or corporate gain;**
- **Credibility - We do what we promise;**
- **Consistency and Excellence - We strive to do things right, and are committed to excellence;**
- **A Learning Organization - We are committed to the never-ending improvement of our knowledge, processes, systems and technology;**
- **A Great Working Environment - We believe that joy, satisfaction and happiness are an integral part of success. We strive to make Stonebridge Bank the employer of choice for an exclusive team of professionals who are, without exception, fully engaged in the pursuit of excellence, and committed to the safety, satisfaction and happiness of the group.**
- **Teamwork - We recognize and celebrate the importance and power of teamwork, where individual recognition is secondary to working in a collaborative way in pursuit of common goals.**

Ultimately, we measure our success through the outlook of our clients, whose total satisfaction ensures financial success.